

Refund and Return Policy

Effective Date: 10/30/25

Website: laurenandersonauthor.com

Author: Lauren Anderson

Thank you for purchasing my books! I appreciate your support as an independent author. Please read this Refund and Return Policy carefully before making a purchase.

1. Sales and Fulfillment

All print book orders are processed and fulfilled through **IngramSpark**, a third-party book printing and distribution service. This means:

- Orders are printed and shipped on demand.
 - Once your order is placed, it cannot be modified or canceled.
 - I do not personally handle or ship any physical products.
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2. Refunds and Returns

Because all books are printed to order, **IngramSpark does not generally allow returns or refunds** unless there is a printing or delivery issue.

You may be eligible for a replacement or refund **only in the following cases**:

- The book arrives **damaged or defective** (e.g., misprint, missing pages, poor binding).
- The book received is **incorrect** (wrong title or edition).
- The book was **lost in transit** and confirmed as such by the shipping carrier.

If you experience one of these issues, please contact me within **14 days** of receiving your order.

 **Contact Email:** laurenanderson7459@gmail.com

Please include:

- Your order number
- A brief description of the issue
- Clear photos showing the problem (if applicable)

Once your claim is verified, I will work with IngramSpark to arrange a replacement or refund as appropriate.

3. eBook Purchases

All eBook sales are **final**.

Due to the nature of digital products, eBooks cannot be returned, refunded, or exchanged once downloaded or accessed.

If you experience technical issues accessing your eBook, please contact me and I'll do my best to help resolve the issue.

4. Third-Party Retailers

If you purchased one of my books through another retailer (such as Amazon, Barnes & Noble, Apple Books, Kobo, etc.), please refer to **that retailer's refund and return policy**, as they manage their own transactions and customer service.

5. Contact

If you have any questions about this Refund and Return Policy, please reach out to:

Lauren Anderson

 laurenanderson7459@gmail.com

 laurenandersonauthor.com
